

**RELEASE: CARESCOPE**

**VERSION 6.0**

The CapitalCare Collaborative is pleased to announce the release and successful upgrade of CareScope Version 6.0. The CareScope System is used as the community eligibility and referral database for the medically underserved population in Wake County, NC.

*The CapitalCare Collaborative (CCC) is a membership of safety net providers working collaboratively to develop initiatives to improve the health of the region's medically under-served.*

✓ **WHEN?**

The upgrade to Release 6.0 was upgraded on Tuesday evening, July 5, 2011.

✓ **WHO IS IMPACTED?**

All CareScope users are impacted.

✓ **WHAT DO I NEED TO DO?**

If you access CareScope from a Hospital or Clinic with an IT department, a representative from your organization's IT department has either re-installed your PC, or has pushed an update to your PC. If you access CareScope from Mariam Clinic, Shepherd's Care, the SOAR Program or Project Access, Wayne Edmonds of the CapitalCare Collaborative has made arrangements with you today, Wednesday, July 6, 2011 to uninstall and reinstall CareScope on your desktop or laptop to allow access to the upgraded version. .

Some system users will be switched to a web-based client during this upgrade. These users will receive updated documentation to reflect the differences between the installed client and the web-based client.

✓ **WHAT'S NEW IN THIS RELEASE?**

This release contains several enhancements to Medicaid forms processing requested by the WakeMed Financial Counselor and Medicaid Services teams.

The ability to access CareScope completely over a secure internet connection is a major deliverable of this release. Many of you will now have access to CareScope using the web-based Community Module. This will make it possible for you to use CareScope from desktop devices throughout your organization, rather than carrying laptops from room to room.

*Date Updated: July 5, 2010*



Page 2

For users of the CareScope Community Module, you will now see the following screen when you click your CareScope desktop icon:



Sign-on using your UserID and Password, as you normally would.

All other users will see the traditional CareScope screen, and should follow their regular procedures for signing on and accessing the system.

✓ **WHO DO I CONTACT WITH QUESTIONS OR ISSUES?**

If you have any issues in upgrading or using the system after the upgrade, please call Wayne Edmonds at 919-332-8481 or email Wayne at [wedmonds@wakedocs.org](mailto:wedmonds@wakedocs.org).

If you are now a Community Module user, and haven't received updated documentation, please contact Wayne Edmonds to receive a copy.

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